

THE HERBERT PROTOCOL

Safe & Found

Saving Time Saving Lives



**METROPOLITAN
POLICE**



The Herbert Protocol – A risk reduction tool for people and families living with dementia.

What is this for?

These forms are designed to make sure that, if someone goes missing, the police can get access to important information about that person as soon as possible.

This form also means less time answering stressful questions and allows Police to conduct their search quickly and more efficiently.

When should I complete them?

As soon as possible! These forms can be completed at your leisure, with no time pressure or urgency. That said, the sooner they are ready, the quicker they can be used if they are needed.

How much detail is needed?

In order to conduct an effective search we need as much information relating to places as possible. We do not need personal info that will not help find someone. Please make it readable and clear.

What will happen to this information when I have completed the form?

The information on this form is yours and kept safe by you and trusted friends/family if you feel necessary. The details will also be kept by social services if they have completed the form with you and The Police will make a record in the case that the form is used in line with our reporting standards. It will not be shared with anyone else.

What should I do when I find out that my relative/friend is missing?

This is vital – if you can't find a person after a couple of minutes looking, then you **MUST** call the police on 999.

Minutes saved can mean lives saved!
Tel the Operator if you know the Missing person has a Herbert form.

PLEASE REMEMBER – this form, and the information it contains should be regarded as an additional measure to help ensure a persons safety. It should NOT be the only approach taken. Looking after someone with degenerative conditions is one of the most difficult and upsetting things anyone has to deal with – support is available through the NHS, various charities and other local groups.

They can offer advice, support and guidance.

For further information and to download a form, visit the following website or speak to your GP surgery about a referral.

www.southwark.gov.uk





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Consortium of
Older
Peoples
Services
In
Southwark

Southwark
Council
southwark.gov.uk

Southwark Safeguarding
Adults Partnership 

Leading the fight
against dementia
**Alzheimer's
Society**